



Smart
FABRIC MAINTENANCE



Smart Fabric Maintenance, a Trading
Division of Smart Property Development
Ltd is

**One of the Leading
Fabric Companies in
the UK**

Formed in 2004, Smart FM work in partnership with Internationally Recognised Real Estate Companies & Commercial Managing Agents.

“Our mission is what drives us to be the FM contractor of choice by providing cost effective solutions and in doing so, simplifying the process for our clients. Reactive, quoted or tendered, we’re not run of the mill. Rest assured that Smart FM subscribe heavily towards the service ethic, sustainability and customer experience”.



Carlo Paolo Di Manno
Founder/CEO

Quality Assurance & Certifications

Smart Fabric Maintenance not only subscribes heavily to ‘the service ethic’ our systems meet all the requirements of BS EN ISO 9001:2015 quality management.

Therefore, assurance and the ability to satisfy quality requirements to enhance customer satisfaction are guaranteed. Our health and safety accreditations provide added peace of mind.



Corporate Responsibility

Committed 100% - Smart Fabric Maintenance acknowledges that companies that are responsible will in the long term, be more successful therefore, we are committed to taking our corporate responsibilities seriously.

Smart understands business ethics - We understand that companies who misbehave will find fewer trading partners, clients will stop buying products and services, trading licenses will be withdrawn, local communities will withdraw their support and workers will become de-motivated and unproductive. In addition, banks will increase their lending rates and the cost of capital will increase.

For us, corporate responsibility is about:-

Marketplace Leadership

We aim to conduct our business according to high ethical standards and in a way that singles us out as a great provider of services and a favoured partner to do business with. Our aim is to work with clients to develop long term relationships.

Environment

We aim to achieve a sound environmental performance by controlling the impact of our activities and take a responsible attitude underlined by our environmental policy.

Workplace

Our aim is to expand our organisation and offer employees a rewarding and challenging workplace and by doing so, become a ‘great place to work’; to recognise this we are currently working towards an ‘Investors in People’ accreditation.

Community

We aim to make a positive contribution to the communities in which we operate and support the good causes associated with our profession. We have a chosen local charity that we make regular contributions to that is close to our hearts.



Our Commitment to the environment

Smart is committed to a safe working environment & minimising the impact of its activities on the environment.

We are committed to:

Minimising waste by evaluating operations and ensuring they are as efficient as possible

Minimising toxic emissions through the selection and use of our vans and other vehicles

Actively promoting recycling both internally and amongst our clients/suppliers

Meeting all environmental legislation

Reducing pollution and conserving raw materials

Saving energy

Health & Safety

Smart is committed to an accident free environment and minimising risks associated with daily activities. Attention to detail is at the core of our company's culture resulting in a perfect safety record to date.



We are committed to:

Approaching each day with the determination to care for ourselves, co-workers, clients, premises and the communities we serve

Communicating risks associated with daily activities in a clear, open and precise manner

Ensuring that procedures, processes, attitudes and plans are highly safety-centric

On site control and management of risks

Working with clients, suppliers and manufacturers to foster safe working practices

Regular review and audit of our policies to ensure that high standards of health and safety are maintained

Our Commitment to Equality & Diversity

Smart Fabric Maintenance is committed to creating a culture that celebrates diversity and welcomes difference; a place where everyone's rights and dignity are respected.



We strive to provide a work and social environment free from discrimination, prejudice, intimidation and all forms of harassment and bullying. We want to achieve this for all our staff and for our clients in their communities.

We will treat everyone as individuals irrespective of ethnicity, nationality, origins, disability, sexual orientation, religion or belief, marriage or civil partnership, family circumstances, political beliefs, gender, gender reassignment, pregnancy, or maternity status, trade union membership, age, or any other marginalised group in every interaction with our staff and clients.

By demonstrating our commitment to equality and diversity through our day to day actions, we want Smart to be a welcoming environment where individual difference is celebrated in the places we live and work.

Clients

We are proud to have working partnerships with some of the leading Real Estate and Commercial Managing Agents in the world

Cushman and Wakefield

BNP Paribas

CBRE

MJ Mapp

Workman LLP

Lambert Smith Hampton

CEG

JLL

Savills

Carter Jonas

Helix

Virtual FM

ROMULUS





Quoted Works

Our services include:

- + Architectural metalwork & steelwork
- + Brickwork
- + Carpentry & joinery
- + Clearance & graffiti removal
- + Drainage
- + Electrics
- + Fencing
- + Kerbing & paving
- + Kitchens
- + Painting & decorating
- + Plastering, dry lining & rendering
- + Plumbing & heating
- + Refurbishments
- + Resurfacing
- + Road markings
- + Roofing
- + Security solutions
- + Street furnishings
- + Tiling
- + Windows & glazing
- + Wet areas & bathrooms

